

SKB Lifetime Warranty

SKB brand hardshell cases are fully warranted against defects in materials and craftsmanship for the life of the case to the original owner. That means, if your case breaks, SKB will supply replacement parts, repair the case, or replace your case for as long as you own it. Proof of Purchase is required for all warranty claims. Electronic components in SKB brand hardshell pedalboard systems are warranted for five years from date of purchase. Soft cases and gig bags are warranted for one year from date of purchase. SKB is not responsible for the shipping cost to our facility. However, SKB will cover all of the costs of repairs and/or replacements, as well as the return shipping. To request a return authorization for a warranty claim, please contact our Customer Service Department through our online Support Request form or call us at (800) 783-0087. SKB hardshell cases are warranted for life to the original owner only. Cases used rental purposes, used by institutions or schools, modified or used cases are not covered by this warranty.